



MISSOURI PROPANE GAS COMMISSION

4110 Country Club Drive, Suite 200, Jefferson City, MO 65109-0302

June 28, 2023

To Whom It May Concern:

We have been working with CityReporter since early 2022 to manage our state-wide inspection program and thousands of inspection locations. Documentation and accountability are very important in our efforts to ensure the safety of life and property with the State of Missouri.

We needed a better system for collecting, managing, and reporting all our inspection and location data. This led us to City Reporter's software. We had some concerns that the software would not fit our needs perfectly, but with the flexibility of the software and most importantly by collaborating with the CityReporter team we discovered it was a great fit.

The Facilities and Mapping modules have been working great, especially with the location data load and custom reporting that CityReporter implemented for us. We are now implementing the Workplace Safety module to manage each locations employee certifications.

The CityReporter team is always very attentive, with prompt responses to questions and support. Any time we have needed additional training, access to new modules or functions CityReporter quickly assembles a team and schedules a virtual training or meeting. The CityReporter team is top tier in customer service and support.

We would highly recommend CityReporter's software and services to anyone looking for a high-quality facility management and mapping software.

Sincerely,

A handwritten signature in black ink that reads "Derek Poe". The signature is written in a cursive, flowing style.

Derek Poe
Executive Director
Missouri Propane Safety Commission