



Northern Rockies Regional Municipality

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August 28, 2013

Steven Findlay,
President
Noratek Solutions Inc.
Suite 200-1840 3rd Avenue
Prince George, B.C., V2M 1G4

Good morning Steven,

I would like to take this opportunity to provide you with my recommendation for the CityReporter suite of software. We have now been using BuildingReporter for well over a year and have been impressed with the ease of use and with how reactive you have been to include customizations that we have requested. With our old paper based system we struggled with lost forms, having to print photos to insert in building files and purchasing expensive multi-part forms, all of these problems are now a thing of the past. Our files are now complete, legible, and have photos to document our findings.

We have also implemented the FireReporter module for our Fire Department inspections, by doing so we have seen an improvement in timeliness, completeness, and accuracy of our inspection reporting.

By utilizing the CityReplicator software we are able to share data with our SQL databases and other business applications. When we add new CityReporter modules we can quickly include this new data into our databases by simply clicking a few buttons and filling in a few textboxes.

The management of your applications is very simple and straight forward, for our mobile clients we do the original install and then install the free periodic updates through the devices native application store. The web interface to the application is automatically maintained at the current version.

Without compromising the ease and flexibility that we have come to expect we have recently been able to add both FacilityReporter and ParkReporter modules at a very minimal cost.

I would highly recommend the CityReporter suite of software to anyone who requires flexible, customizable, and reliable mobile reporting software platform that performs well on its own or as part of a larger system.

Please feel free to contact me for further information.

Sincerely,

Robert Blain,
Technological Services Manager